



DIRECTORATE GENERAL FOR JUSTICE & CONSUMERS,
EUROPEAN COMMISSION (DG JUST)

Unit D1 – Non-discrimination: LGBTIQ, Age, Horizontal Matters

**Subject: JUST/2024/PR/CNDI/EQUA/0213 under FwC EC-JUST/2024/OP/0001 -
Service contract for a study on equal treatment in housing in the European Union**

To whom it may concern,

The Directorate General for Justice & Consumers of the European Commission (DG JUST) has launched a study on equal treatment in housing in the EU. The study is led by ICF SA and will run from January 2026 for a period of 12 months.

The study aims to provide the European Commission with a detailed analysis of access to housing across the EU. It will explore the barriers individuals from different backgrounds face to securing stable housing along four different dimensions: equal access to housing, including the specific forms of discrimination experienced by individuals, incorporating the lived experiences of those affected, the affordability and adequacy of the housing stock, and residential segregation and exclusion.

Additionally, the study will review national, regional and local policies and legal frameworks related to ensuring equal treatment of all groups in the housing sector in EU Member States. Finally, the study will identify both promising current practices as well as gaps and areas for improvement in current protection measures against discrimination in the housing sector, highlighting areas where improvements are needed to ensure comprehensive protection for all groups.

To successfully carry out the activities of the service contract, the contractor will be approaching and consulting key stakeholders, especially national authorities involved in protecting and expanding access to housing, experts, civil society organisations, and individuals that have experienced discrimination or inequalities in the housing sector, for their feedback, input and/or participation in one or more tasks.

As such, we would be grateful if all persons contacted would provide their full support and contribute to this important study by engaging with the contractor to the best extent possible for the quality and success of all activities.

Should you have any questions, please do not hesitate to contact ICF S.A., Dr. Stelios Charitakis, Managing Consultant on Justice, at e-mail: Stelios.Charitakis@icf.com or at study's email: equalityinhousing@icf.com. The contact at the Commission with regard to this accreditation letter is JUST-EQUALITY@ec.europa.eu.

Thank you in advance for your kind cooperation.

Yours faithfully,

Susanne Knöfel
Head of Unit